

Sally T. Diamante
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Objective
elderly or families.
Experience

To obtain a job as a Licensed Social Worker working with the

Patient Services Specialist

Oct. 2004 - July 2009 American Cancer Society Phoenix, AZ
Answer inbound calls and make outbound calls to cancer patients
Identify appropriate community resources for constituents
Provide cancer information to patients and caregivers
Enter constituent information into Siebel database
Navigate multiple computer databases and edit community resources information
Assign service requests to field staff to ensure cancer patient's needs are met

Child Welfare Caseworker

Sept. 2001 - Sept.2003 Maricopa County Children Services

Interacted with children and families in various settings
Supervised visitation between parents and children
Ensured children were safe in home by writing case plans for parents to follow and making home visits
Referred families to appropriate community resources
Removed children from home to keep safe if necessary
Appeared in juvenile court regarding case plans or to testify on behalf of children
Transported children to foster homes, counseling appointments, and visitation
Worked with social service agencies to ensure case plan is followed

Customer Service Representative

Dec. 2003 - Aug. 2004 Staff Pro Phoenix, AZ
Made outbound calls to customers for Utility Partnership Program
Scheduled customer appointments in computer for workers.

Receptionist

Sept. 2004 - Oct. 2004 AdminStaffing Phoenix, AZ
Answered phones
Greeted customers

Education

Bachelor of the Arts in Social Work

2001 Arizona State University Phoenix, AZ
Graduated Cum Laude, Alpha Delta Mu Social Work Honors Fraternity

Associates of Applied Science - Mental Health Technology

1999 Paradise Valley Community College Phoenix, AZ
Graduated with Honors, Phi Theta Kappa Honors Society

Passed LSW exam September 2001 - Passed LSW exam August 2008

Volunteer at Senior Care - July 2008 to present
Interact with residents
Visit and talk with residents one on one or in group setting.
Engage residents in games they can play in a group.